

Lorenzo L. Romero

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A young professional with proficiencies in multiple MIS and IT disciplines. I look for challenges and take initiative, seeing projects through from planning to production, being mindful of every detail along the way.

Experience

Hand Held Films, Incorporated

Systems Analyst, since March, 2021

Interface directly with owner of business, managers, and line workers to identify pain points and inefficiencies in workflows, brainstorming and developing technology solutions.

Network & Systems Administrator, since December, 2020

Oversee central management of all network and IT systems. Plan procurement, roll out and cascade of hardware. Build environments for hosting business applications.

Achievements include: mobile device management (MDM) configured on all Apple devices; virtualized server environment created for hosting web, database, and infrastructure applications; network topology rebuilt with VLANs and appropriate firewall rules; rolled out centralized identity provider using Active Directory.

Software Developer, since August, 2020

Architect and develop applications, software routines, user interfaces, and staff workflows. Constantly in communication with owner of business, managers, and line workers to find areas for improvement.

Achievements include: live order statistic dashboards using React; on-line invoice and billing portal; transition of customer signature collection from paper to tablet computers; integrated business applications for management of personnel records and user accounts; integration of payment processing with CRM and finance database, including the automation of receipts and paid invoices to clients ; created and maintained public-facing website using custom WordPress theme, incorporating popular design trends and implementing custom functions for the industry.

Northwell Health (Long Island Jewish Medical Center)

Information Services & Management Coordinator, June – December, 2020

Provided desktop support, incorporating health IT, to the radiology information systems department. Took initiative to overhaul existing ITSM system, developing web portal for end users to submit issues and requests directly to our office. Deployed an open-source wiki to improve knowledge management, and developed tools for managers to view statistics on help desk activities.

Education

B.S. Computing & Information Technologies, August, 2016 – May, 2020

Rochester Institute of Technology, Rochester, NY

Graduated *cum laude*

Minor in Business Administration